

FREQUENTLY ASKED QUESTIONS

I WOULD LIKE TO HELP BUT I CAN'T SHOP...

You can still participate with financial support. We will designate a shopper to purchase gifts for a child with your sponsorship. 100% of your donation will be used to benefit children.

WHEN WILL I RECEIVE MY WISH LIST?

The Development and Communications Office will send you the name and wish list of child(ren) or family by Monday, November 19. You can then shop for your gifts and return during drop-off days. Please see blue box for details.

WHAT GIFTS DO THE CHILDREN ASK FOR ON THEIR WISH LISTS?

Each child completes a wish list with the help of a staff member. Wish levels are \$75 for Residential and B2H children, and \$25 gift card for children in Foster Care .

WHY DO SOME CHILDREN ASK FOR A GIFT CARD?

Many of our children are older and/or are preparing to live independently. This gives them an opportunity to make their own purchases. Also, many of the children are saving their pennies to get something bigger, and a gift card helps them complete that purchase.

WHAT DOES THE "FAMILIES IN NEED" LEVEL MEAN?

More and more local families are in need of our help. These families are working so hard to provide a safe environment for their children but simply do not have the resources. Families ask for simple items like blankets, towels, and dishes—a list will be provided for you.

WHAT IS THE SPIRIT OF JOSH FUND?

The Spirit of Josh Fund is dedicated to changing children's lives by encouraging health, wellness, and activities. This Fund was created by the family of Josh Zbytniewski, who passed away in January, 2016, to honor his memory and support a cause close to his heart. 100% of your donation will be used to benefit children.

WHAT IF I WANT TO PURCHASE ONE BIG GIFT FOR ALL THE CHILDREN TO SHARE?

Sure! A gift that children share at their program site such as a TV, DVD player, or gaming console is always something the children love! (Please call to inquire about these items.)

WHAT IF I WAS ASSIGNED A WISH, BUT CAN NO LONGER COMPLETE THE SHOPPING?

Please call 315.235.7770 to tell us as soon as you know to alert us so we can make alternative arrangements.

WHAT ABOUT A NOTE FOR THE CHILD?

It's an extra treat for a child to receive a note with their gift. A note can be a simple greeting or an explanation of why you chose to be a sponsor.

SHOULD GIFTS BE WRAPPED?

PLEASE DO NOT WRAP YOUR GIFTS. We must check each gift for accuracy and safety. If you would like to supply gift wrap, gift bags or tape it would be greatly appreciated.

SHOULD I INCLUDE THE GIFT RECEIPT?

Yes, please do. This assists us in recording your generous support and identifying your gift.

WHEN & WHERE CAN I DROP OFF MY GIFT?

Gift drop-off dates are December 10,11,13,14 between the hours of 11:30 a.m.-4:00 p.m. Wednesday, December 12 extended hours - 11:30 a.m. - 6:00 p.m. Collections will take place in the gymnasium at the Foster Care and Community Based Service Office, located at 17 Herkimer Road, North Utica (former St. Peter's School) .